

## SCE Charge Ready Home –Terms and Conditions

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## Definitions

<b>Applicant</b>	The SCE customer applying to receive a rebate from the Charge Ready Home program.
<b>Approved</b>	A Charge Ready Home application that has been submitted, reviewed, and accepted, electronically or in writing, by the Charge Ready Home Program Administrator.
<b>Attached Single-Family Household</b>	One dwelling unit on a single lot with one side wall in common with a dwelling on an adjoining lot.
<b>Contractor</b>	The licensed electrician company that installs the electric panel upgrade equipment.
<b>Contractor Network</b>	Contractors listed on the “Contractor Network” list that have met the eligibility requirements to complete electrical work for customers that participate in Charge Ready Home and receive Rebate payments directly from the Program.
<b>Detached Single-Family Household</b>	One dwelling unit located on a single lot with yard areas that separate that dwelling from other dwellings.
<b>Disadvantaged Community</b>	Census tracts or land that meet the definition of “Disadvantaged Community” under the most current version of the California Communities Environmental Health Screening Tool (CalEnviroScreen) developed by the Office of Environmental Health Hazard Assessment (OEHHA). The current definition can be found at <a href="https://oehha.ca.gov/calenviroscreen/sb535">https://oehha.ca.gov/calenviroscreen/sb535</a> .
<b>Geographic-Based Rebate</b>	A Rebate covering up to 50% of the electric panel upgrade equipment and installation costs on behalf of households located within a Disadvantaged Community.
<b>Household Size</b>	The number of persons residing in a household as may be determined by the household size stated on the Applicant’s most recent tax transcript.
<b>Income-Qualified Rebate</b>	A Rebate covering up to 100% of the electrical panel upgrade equipment and installation costs on behalf of households with a total household income of 80% of the area median income or less or participating in a qualifying Public Assistance Program.

<b>Participant</b>	The SCE customer approved to receive a rebate through the Charge Ready Home Program.
<b>Program</b>	Also referred to as the Charge Ready Home Program.
<b>Program Administrator</b>	Center for Sustainable Energy. The Program Administrator is responsible for implementing Charge Ready Home including answering inquiries, processing applications, and issuing Rebate payments.
<b>Public Assistance Programs</b>	Qualifying Public Assistance Programs that demonstrate that a Program Applicant meets the low income household requirements. The list of qualifying Public Assistance Program can be found <a href="#">here</a> .
<b>Rebate</b>	Financial reimbursement paid to eligible Program participant or the installation contractor designee participating in the Contractor Network, pursuant to this Program.

## Terms and Conditions – FOR CONTRACTORS

The following Terms and Conditions apply to all Contractors submitting a Rebate claim in the Charge Ready Home (Program) Contractor Network on and after March 7, 2024. Contractors participating in the Contractor Network must also meet all terms of the Contractor Participation Agreement.

1. To be eligible to complete electrical work for the Program, Contractors must hold an active C-10 or General B license.
2. Contractors must read and understand the Program's current [Implementation Manual](#) which outlines the eligibility requirements and application process.
3. Contractors must read and understand the Applicant Terms and Conditions.
4. Contractors must help Applicants with the initial application submission as needed. Once the Applicant they are working with has applied to the Program through the database, the Contractor is responsible for claiming that project in the database.
5. Contractors must create an account on the Program application portal to manage applications and submit Rebate claims. Contractor Rebate claims must be submitted through the application portal. Submission of a complete and correct application, as determined by Program Administrator, is required prior to Rebate funds being reserved for the Applicant's project.
6. The current Rebate amount is set forth on the application. Rebate amounts are subject to change at any time. At Rebate claim, the Rebate amount will be based on the Rebate amount posted on the application at the time the application is Approved. Rebate funds are limited and are available on a first-come, first-served basis.
7. Incomplete or incorrect applications will not be processed. Applications must include all required information, including all permits, receipts for the home electric panel upgrade, new circuit and 240V outlet, photographs of the completed panel upgrade and new 240V outlet, evidence (photographs, receipts, etc.) that confirm installation of a L2 charger (hardwired or plug-in) or a completed attestation form that the resident plans to install an L2 charger within 180-days of the panel upgrade. Rebate claims will not be paid until all application materials are provided to, and accepted by, the Program Administrator.
8. Rebate checks must be deposited within 180 days of the date listed on the Rebate check. After 180 days the check will become void, and neither SCE nor the Program Administrator will reissue a Rebate check.
9. Program communications, such as requests for additional documentation, application Approval notifications and payment notifications, will be sent via email. It is the Contractor's responsibility to ensure their email address is accurate and permits the receipt of Program emails.

- a. Denial of a Rebate due to failure to respond to electronic communication, including failure to timely respond due to emails being filtered as spam, is not appealable.
10. Contractor: (i) acknowledges that it is the authorized user of the email address provided in the application, (ii) grants SCE and the Program Administrator express permission to send emails related to applications associated to that email address until such permission is expressly revoked by the Contractor, and (iii) notwithstanding that this email address may be on the federal or a state's Do Not Contact list, acknowledges that such emails sent by SCE or the Program Administrator, as applicable, shall not be in violation of any Do Not Contact list(s).
11. Contractor certifies that the information provided to the Program is correct and agrees to provide any additional information requested by SCE or the Program Administrator to confirm the accuracy of the information provided. Contractor acknowledges and understands that obtaining Rebates by submitting intentionally inaccurate information and/or making fraudulent misrepresentations or omissions is strictly prohibited, that any wrongfully obtained Rebates must be refunded and the Contractor may be subject to additional civil and criminal liability as a result.
12. The Terms and Conditions of the Program are subject to change, and the Program can be terminated at any time by SCE and/or the California Public Utilities Commission (CPUC). Any information provided in the Rebate application may be used internally by SCE for purposes other than processing the application and may be made available to the CPUC.
13. Release and Indemnification: Contractor agrees to release and hold harmless SCE, its officers, directors, shareholders, employees, and Contractors from and against any and all causes of action, damages, losses, claims, expenses, demands, costs (including attorneys' fees and expenses and all court, arbitration or other dispute resolution costs), or any of them, resulting from, arising out of, or in any way directly connected with this Program, resident's receipt of the Rebate, failure to receive the Rebate, or any taxes associated therewith. SCE makes no representations or warranties regarding whether resident will or will not qualify to receive the Rebate.

## Terms and Conditions – FOR APPLICANTS

The SCE Charge Ready Home Program provides a Rebate to qualified Applicants who upgrade their home electrical panels in preparation for installing electrical vehicle charging infrastructure in their home. Applicants may qualify for either the Geographic-Based Rebate or Income-Qualified Rebate. To receive a Rebate through the Charge Ready Home Program, Applicants must submit documentation to the Program Administrator to confirm eligibility. The following Terms and Conditions apply to all Program Applicants who submit an application on and after March 7, 2024.

1. To be eligible for SCE Charge Ready Home (Program), an Applicant must meet all the following requirements:
  - a. Be a customer of SCE with an active residential electric Service Account.
    - i. Community Choice Aggregation (CCA) and Direct Access (DA) customers are eligible for the Rebate.
    - ii. The name on the SCE Service Account does not need to match an Applicant's name, but the Applicant must provide an explanation of their relationship to the SCE Service Account holder.
  - b. Live in an Attached or Detached Single-Family Household.
  - c. Meet one (1) of the following three (3) requirements:
    - i. Live in a Disadvantaged Community (CalEnviroScreen) (eligible for the Geographic Based Rebate).
    - ii. Participates in an eligible Public Assistance Program. (eligible for the Income Qualified Rebate)
    - iii. Live in a low-income household, defined as a household earning less than 80% of the area median income (AMI) (eligible for Income Qualified Rebate).
  - d. Replace an existing main electric panel of less than 200 amp with a new 200-amp panel and install a new circuit for newly installed 240V outlet located within 25 feet of a dedicated off-street parking spot (garage, carport, or driveway, etc.).
  - e. Install a Level 2 (L2) charging station (hardwired or plug-in) prior to receiving the Rebate or attest to planning to install an L2 charging station within 180-days of receiving the panel upgrade and install such L2 charging station within that timeframe.
2. Applicant must read and understand the Program's [Implementation Manual](#) which outlines the eligibility requirements and application process.
3. Applicant is not required to own or lease an EV to participate in the Program.
4. If Applicant is not the owner of the residence where the electrical panel will be sited, the Applicant must obtain the owner's written authorization for the upgrade and installation of electrical panel.

- a. This written authorization should be submitted in the form of a signature and contact information on the required EV Charger Attestation Form.
5. A C-10 or General B licensed contractor must complete the installation at the home.
  - a. SCE does not perform any work pursuant to the Program, and the Applicant acknowledges that it must contract with a licensed electrician who is responsible for the work to be performed.
  - b. SCE is not responsible for the quality, workmanship or use of the equipment installed, and the Applicant understands that its contract is not with SCE, and any complaints or issues must be resolved with the Applicant's selected electrician.
6. Applications and Rebate claims must be Submitted through the application portal or by mail. Submission and approval of an application is required for Rebate funds to be reserved.
7. If an Applicant qualifies for the Program and lives in a Disadvantaged Community, but does not participate in a Public Assistance Program or live in a low-income household, the Applicant is eligible for the Geographic-Based Rebate, but is not eligible for the Income Qualified Rebate.
8. If Applicant meets all Program eligibility requirements and qualifies under either of the two (2) scenarios below, the Applicant is eligible for the Income-Qualified Rebate regardless of whether or not Applicant lives in a Disadvantaged Community.
  - a. Scenario 1: An Applicant participates in and provides proof of enrollment in at least one (1) eligible Public Assistance Program. The Public Assistance Programs eligible for the Program are found on the Program website at [evhome.sce.com](http://evhome.sce.com). All of the following apply:
    - i. The name of the Applicant must match the name of the participant enrolled in the eligible Public Assistance Program to be eligible.
    - ii. The proof of enrollment in an eligible Public Assistance Program must be dated within twelve (12) months of the application submission date.
    - iii. Additional details regarding proof of enrollment documentation may be required for specific Public Assistance Programs, as requested by SCE or the Program Administrator, in each of their sole discretion.
    - iv. If enrollment cannot be verified or if required details are missing from provided documents, the Applicant must provide proof of enrollment in another eligible Public Assistance Program or must go through income verification to be eligible for the Income-Qualified Rebate.
    - v. Proof of enrollment documentation that lists the Applicant as a dependent will be considered proof of dependency status, and the Applicant will not be eligible for the Income-Qualified Rebate.
  - b. Scenario 2: Applicant and members of the Applicant's household do not earn more than the annual gross income limits set for their Household Size (as defined below) and county where the property at which the equipment installation will





11. The current Rebate amounts are set forth on the application. Rebate amounts are subject to change at any time. At the time of Rebate claim, the Rebate amount paid will be based on the Rebate amount posted on the application at the time the application is Approved and funding is reserved. Rebate funds are limited and are available on a first-come, first-served basis.
12. Incomplete or incorrect applications will not be processed. To claim a Rebate, an Applicant must provide all required information, including permits, itemized invoice for the home electric panel upgrade, new circuit and 240V outlet, income verification, photographs of the completed panel upgrade and new 240V outlet and a completed attestation form that the Applicant has installed or plans to install an L2 charger within 180-days of the panel upgrade. Rebates will not be paid out until all application materials are provided to the Program Administrator.
13. Rebate checks must be deposited within 180 days of the date listed on the Rebate check. After 180 days the check will become void, and SCE will not reissue a Rebate check.
14. Program communications, such as requests for additional documentation, approval notifications and payment notifications, will be sent via email. It is an Applicant's responsibility to ensure their email address is accurate and permits the receipt of Program emails. Denial of a Rebate due to failure to respond to electronic communication, including failure to respond due to Program emails in a timely manner, is not appealable. Please check your spam or junk email folder.
15. Applicant authorizes the Program Administrator and SCE to send the Applicant email messages to the email address provided related to the Rebate and the Program, including but not limited to, information about plug-in electric vehicles, electric vehicle rate plans, information about charging or charging programs and surveys regarding your panel upgrade experience.
16. Applicant: (i) acknowledges that the Applicant is the authorized user of the email address provided in the application, (ii) grants SCE express permission to send emails related to the application to that email address until such permission is expressly revoked by the Applicant and (iii) notwithstanding that this email address may be on the federal or a state's Do Not Contact list, acknowledge that such emails sent by SCE shall not be in violation of any Do Not Contact list(s).
17. Applicant certifies that the information provided in the application is true and correct. The Applicant agrees to provide any additional information requested by the Program Administrator to confirm the accuracy of the information provided and the eligibility for the Rebate. The Applicant acknowledges and understands that obtaining Rebates by submitting intentionally inaccurate information and/or making fraudulent misrepresentations or omissions is strictly prohibited, that any wrongfully obtained Rebates must be refunded and that the Applicant may be subject to additional civil and criminal liability as a result.
18. The Terms and Conditions of the Program are subject to change, and the Program can be terminated at any time by SCE and/or the California Public Utilities Commission (CPUC). Any information provided in the Rebate application may be used internally by SCE for purposes other than processing the application and may be made available to the CPUC.

19. Release and Indemnification: an Applicant agrees to release and hold harmless SCE, its officers, directors, shareholders, employees and contractors from and against any and all causes of action, damages, losses, claims, expenses, demands, costs (including attorneys' fees and expenses and all court, arbitration or other dispute resolution costs), or any of them, resulting from, arising out of, or in any way directly connected with this Program, the work performed at the site, Applicant's receipt of the Rebate, failure to receive the Rebate or any taxes associated therewith. SCE makes no representations or warranties regarding whether the Applicant will or will not qualify to receive the Rebate.